⊭ IN THE UNITED STATES PATENT AND TRADEMARK OFFICE In the Application of: Steven R. DONOVAN Application Serial No.: 09/435,540 Examiner: Parton, K. Filing Date: November 8, 1999 Group Art Unit: 2153 09710-1165 Attorney Docket No.: Client Docket No.: RIC99057 METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES (as amended) For: DIRECTOR OF PATENTS AND TRADEMARKS Alexandria, VA 22313-1450 JUN 0 1 2004 AMENDMENT TRANSMITTAL LETTER Technology Center 2100 Transmitted herewith is an amendment in the above-identified application.

FEE CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
· TOTAL CLAIMS	33	MINUS	33	0	\$18	\$ 0.00
INDEP. CLAIMS	3	MINUS	3	0	\$86	\$ 0.00
	made under 37 CFF on of February 26,  Two months (\$420)	2004 to a	and through May	y 26, 2004, for	an	\$ 0.00
		T	OTAL ADDITION	ONAL FEE DIE	E.	\$ 0.00

Applicant claims small entity status. See 37 CFR § 1.27. Ш X No additional fee is required. Payment of \$ by Credit Card. Form PTO-2038 is attached. X The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 13-2491, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Alexandria, VA, 22313-1450 on May 26, 2004

, Date: 1/26/04

Respectfully submitted,

DITTHAVONG & CARLSON, P.C.

Phouphanomketh Ditthavong

Reg. No. 44,658

Date: May 26, 2004



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Steven R. DONOVAN

Application No.:

09/435,540

Examiner:

Parton, K.

Filed:

November 8, 1999

Group Art Unit: 2153

Attorney Docket No.:

: 09710-1165

Client Docket No.:

RIC99057

For:

METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES

(as amended)

**RECEIVED** 

Assistant Commissioner for Patents Alexandria, VA 22313-1450

**RESPONSE UNDER 37 CFR 1.111** 

JUN 0 1 2004

Technology Center 2100

Dear Sir:

In response to the Office Action of February 26, 2004, please amend this application as follows:

AMENDMENT AND PRESENTATION OF CLAIMS	2
REMARKS	11